

# Q&A - How to Register

**Q: Where do I register for the new booking system?**

A: At the homepage of our website, click “Register Now” and follow the steps of registration.

**Q: Who is required to do the registration?**

A: Since the new booking system is launched, all golfers will need a new and unique KSC ID for booking. Therefore, both existing and new golfers who would like to play golf at KSC must register in the new system.

**Q: If I have already registered with KSC, do I have to do the registration again?**

A: Yes, please choose “Existing Golfer” and follow the procedure to input and update your personal information if necessary.

**Q: Am I an existing golfer if I have only played at event booking before?**

A: No, golfer must be registered at the "Automatic Telephone Tee-time Booking System" as an individual golfer to be counted as an existing golfer. Anyone who has not registered with KSC before is considered a “new golfer” and should choose this category when registering in the new system.

**Q: Can I be exempted from re-registration if I continue to make booking by using the telephone?**

A: No, you still have to register at the new system because a new and unique KSC ID is required for booking. The old booking ID will no longer be valid.

**Q: What do I have to prepare for the registration?**

A: Both your mobile number and email address have to be verified. Verification codes will be sent via SMS and email respectively in the process of registration. Please note that each mobile number and email address could only be registered once. If you are a new golfer, please also prepare your handicap card and upload the images for supporting the handicap details.

**Q: How do I set my password?**

A: A password is required to log-in the new system. The password must contain 8 to 20 characters with letters, numbers and/or symbols.

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**Q: If I don't have any handicap card or Golf Pass, can I do the registration and become a registered golfer?**

A: Yes, you can be a registered golfer and make bookings. However, please note that you could only be played with qualified handicap players or Golf Pass holders at the South Course after 9:00 am on weekdays (except public holidays), subject to at least one qualified handicap player per flight.

**Q: If my handicap details are not yet approved by the new system, can I make a new booking?**

A: Yes, you will be allowed to make a new booking once before the approval of handicap.

**Q: How many days does it take for approving my handicap details?**

A: We will approve valid handicap cards within 3 working days.

**Q: Can I register with an overseas mobile number?**

A: Yes, you can register with an overseas mobile number if you could receive the verification code via SMS

**Q: Can I update my handicap index?**

A: Yes, you can update the handicap details during the registration and upload the images of your handicap card. We will approve valid handicap cards within 3 working days.

**Q: Do I need to provide a valid handicap card image if I am a registered golfer at the "Automatic Telephone Tee-time Booking System"?**

A: No, unless you want to update your handicap index.

**Q: Can a mobile number and email address be used for many accounts?**

A: No. Please note that each mobile number and email address could only be registered once.

**Q: If I don't have any email address, can I register with my mobile number only?**

A: No, both mobile number and email address are necessary to complete the registration.

**Q: If I am a Golf Pass holder, should I choose "Existing Golfer" or "New Golfer" for registration?**

A: You should choose "Existing Golfer".

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**Q: How can I input the date of birth if my HKID card shows the year only?**

A: You may simply input your birth year and the first of January as the date of birth for further process. For example, the DOB on your HKID card is 1956 only; please enter 01/01/1956 during the registration.

**Q: What should I do if I do not receive the verification codes?**

A: You may check if your SMS / Email inbox is full. You may also check the junk box. If not, you can click “Request again” to retry.

**Q: Can a child who is below 12 years of age registered by himself/herself?**

A: Yes, if s/he has a mobile number and email address for verification.

**Q: Is the Child Account only permitted to be set up by the parents?**

A: No, anyone with a registered account can open a Child Account for children under 12 years of age.

**Q: How many Child Accounts can I set up?**

A: You can set up a maximum of 4 Child Accounts.